Care that travels with you

U.S.-based medical support for MetLife Worldwide Benefits members

As a MetLife Worldwide Benefits member, you have 24/7 virtual access to U.S. licensed medical providers. With our telemedicine network, you and your covered family members are one click away from being in direct contact with stateside health care professionals.

An extra level of comfort while traveling abroad

With our web-based telemedicine network, you can call, text or arrange video chats to receive medical advice, treatment options, prescription refill support, and more. It’s peace of mind and licensed care no matter where your career takes you.

Enrollment is easy
Sign up today

To register, simply go to AXATeleconsultation.com/MetLifeWorldwide. As a MetLife Worldwide Benefits member, you’re already eligible and signing up only takes a few minutes. If you prefer, call your Regional Service Center1 to get started.
Enroll in our telemedicine network today

Once registered, you and your family will have 24-hour access to U.S. licensed medical providers. You’re only a smartphone, tablet or laptop away from consultation on health care situations such as:

- **Colds and allergies**
- **Minor illnesses and injuries**
- **Infections, sores and aches**
- **Assistance with prescriptions and refills**
- **General medical advice**

### How it works

- Set up your account
- Use your secure login to initiate contact by website, app or telephone
- Provide information about your condition and/or symptoms (you can even share photos)
- Receive a notification to meet remotely with the medical provider
- Connect by video or audio
- Consult with your U.S.-based medical provider
- Pick up prescription from local source (if needed)

... All in a very timely and responsive manner

### Enroll today

Visit [AXATeleconsultation.com/MetLife](https://AXATeleconsultation.com/MetLife)

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1. Some Regional Service Centers are operated by MetLife affiliates and some by third parties contracted by MetLife.
2. Subject to applicable legal, contractual and regulatory restrictions.

Teleconsultation is not an emergency medical response program. For emergencies, please call your local emergency phone number. In the event of a medical emergency, members should contact their local emergency medical service. Services are available for limited, non-urgent, non-life threatening medical conditions. Teleconsultation is not appropriate for all medical conditions or treatment for children younger than one year of age. Services, including assistance with prescriptions, will be provided as permitted under applicable law. Teleconsultation services are provided by HAA Preferred Partners, LLC, an AXA Assistance company.

The description herein is a summary only. It does not include all terms, conditions and exclusions of the coverage described. Please refer to the actual policy for complete details of coverage and exclusions.

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MetLife’s worldwide benefits products are underwritten by Delaware American Life Insurance Company, a MetLife affiliate domiciled at 600 North King Street, Wilmington, DE 19801, and other affiliates.